

Business Process Outsourcing Services

All Trailblazers Leave a Path

Trailblazer (*noun*): one who makes, does, or discovers something new and makes it acceptable or popular; one who marks or prepares a trail for others to follow.

For over thirty years, DataPath has been a trailblazer in the employer benefits administration industry. We listen to our clients and develop innovative solutions to help them gain a competitive edge and take on new business. Our Business Process Outsourcing (BPO) services help TPAs process claims for FSAs, HRAs, and Transit plans in an efficient, cost-effective way.

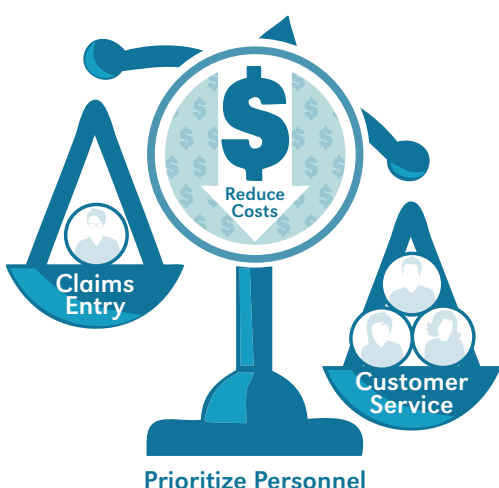
Elevate your productivity and achieve higher client satisfaction with DataPath BPO. Our Claims Entry and Fulfillment services will help you reduce and control administrative costs, improve customer service, and increase operational efficiencies.

Claims Entry Services

Claims entry is one of the most sensitive and costly functions for a TPA. An incorrectly paid claim is all but guaranteed to trigger customer service issues and possible compliance problems.

DataPath CES can handle all of your FSA, HRA, and Transit/Parking claims entry, no matter how complex. This allows you to retain staff who can focus more on customer service and account management — functions that are more beneficial to your company.

With a tiered fee structure that compares favorably with in-house production, DataPath CES can dramatically lower your claims entry costs.



Features and Benefits:

- Extremely accurate – 99.8% as reported by client audits
- Fast turnaround – claims submitted by daily deadline are returned to TPA by next morning for audit and payment
- Flexible – claim entry rules are set by the TPA and can vary by client, type of claim, product purchased, service received, etc.
- Established procedures for handling exceptions
- Unlimited daily volume

Fulfillment Services

DataPath Fulfillment Services can help you reduce costs and become even more efficient.

Automatically upload letters, notices, reports and other documents directly from your DataPath software solution for printing, processing, addressing, and post office delivery. Proof of mailing is guaranteed and documents are usually mailed on the next business day.

Enjoy significant savings with presort postage rates and DataPath's tiered fee structure for printing and processing, which compares favorably with in-house production costs.



Features and Benefits:

- Secure and HIPAA compliant
- Extremely accurate, automated processes
- Fast turnaround – documents uploaded by the daily deadline are entered into the U.S. postal system within 24-48 hours
- Worry-free automation – NCOA forwarding address verification, with special handling for exceptions and detailed reporting back to the TPA
- Cost-effective – CASS and LACS address optimization to achieve maximum postal discounts



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to better
BPO Solutions

DataPath 

Let's work together.

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